

## **Initial Disclosure Document**

### **Elite Cars Direct Limited**

**Address:** 1 Pinfold Road, Leicester, LE4 8AS

**Telephone:** (0116) 2161414

**Email:** elitecarsdirect@hotmail.co.uk

**Website:** www.elitecarsdirect.co.uk

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### **About Us**

Elite Cars Direct Limited is authorised and regulated by the Financial Conduct Authority (FCA). Our FCA registration number is 1025301.

You can verify this information on the Financial Services Register by visiting [www.fca.org.uk](http://www.fca.org.uk) or by calling the FCA on 0800 111 6768.

We are a **credit broker**, not a lender. We can introduce you to a carefully selected panel of lenders who may be able to help finance your vehicle purchase. We act independently and are not tied to any one lender.

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### **What Products Do We Offer?**

We offer a range of finance products related to vehicle purchases from a selected panel of lenders. We will provide information on available finance options to help you decide which is right for you.

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### **What Service Will We Provide?**

We do not provide advice or recommendations. Instead, we will give you enough information to help you make your own informed decision about the finance arrangements available.

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### **Do You Have to Pay Us for Our Services?**

We do **not charge you any fees** for our services.

We may receive a commission from the finance provider if you enter into an agreement with them after an introduction from us. This may be a fixed amount or a percentage of the amount financed. However, **this does not affect the amount you pay under your finance agreement, and our commission is not linked to the interest rate or any other specific cost of your finance.**

You are entitled to ask us for details of any commission we may receive in relation to your agreement.

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### **Who Regulates Us?**

Elite Cars Direct Limited is authorised and regulated by the Financial Conduct Authority. Our FCA registration number is 1025301. Our permitted business includes acting as a credit broker.

You can confirm our details on the Financial Services Register at [www.fca.org.uk](http://www.fca.org.uk).

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### **What To Do If You Have a Complaint**

If you wish to make a complaint, you can contact us:

- **In writing:** Elite Cars Direct Limited, 1 Pinfold Road, Leicester, LE4 8AS
- **By phone:** (0116) 2161414
- **By email:** elitecarsdirect@hotmail.co.uk

If we are unable to resolve your complaint, you may be entitled to refer it to the Financial Ombudsman Service. Visit [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) for more information.